



Happy Hub Soft Play Accessibility Statement

Happy Hub Soft Play is committed to providing an inclusive and welcoming environment for all visitors. We aim to offer a fun and safe experience for children of all abilities. This statement details our current accessibility features and our ongoing efforts to improve.

Physical access:

- **Entrance:** Our main entrance has a ramp access point for easy entry for wheelchairs and prams. We have double doors and a wide foyer.
- **Pathways:** Key routes within the soft play area feature wide, level access to accommodate mobility aids.
- **Toilets:** We have an accessible toilet and baby changing facility located on our ground floor.
- **Quiet Zone:** A designated calm space is available for children who need a break from the main play area.

Inclusive play:

- **Equipment:** We offer accessible features on our play frame on the ground level to ensure there is a variety of play equipment at different heights.

Support and contact:

- **Staff:** Our staff are available to assist with any queries or support needs.
- **Feedback:** If you have any questions or feedback regarding accessibility, please contact our shift supervisor on duty.

We are continuously working to improve our facilities and appreciate your feedback. We will continue to review and improve our provisions in line with the Equality Act 2010 to make reasonable adjustments to meet the needs of our disabled visitors. We want to improve our facilities and appreciate your feedback.

Contact happyhub@thenetchurch.co.uk for any other questions or queries.